

## SWITCHIT GIFT CARD TERMS AND CONDITIONS

These terms and conditions of use apply to SwitchIt Gift Cards issued by Edge Loyalty Systems Pty Ltd (ABN 96 138 299 288) (**Edge, we**).

**SwitchIt Gift Card** means the digital gift card that can be Redeemed for one or more Digital Rewards on a redemption website.

**Redeem** means to exchange the SwitchIt Gift Card on a redemption website for one or more Digital Rewards.

**Digital Reward** means the third party gift card or voucher that is emailed to each recipient upon Redemption of a SwitchIt Gift Card.

1. A SwitchIt Gift Card may be Redeemed for one or more Digital Rewards of equivalent total face value.
2. A SwitchIt Gift Card is Redeemable only for Digital Rewards approved by Edge.
3. A Digital Reward may be activated and exchanged for goods and services at the participating retailer.
4. Your SwitchIt Gift Card must be Redeemed by the expiry date stated when you receive your SwitchIt Gift Card. SwitchIt Gift Cards expire at 11:59 AEST on the stated expiry date of the SwitchIt Gift Card. If you do not Redeem the SwitchIt Gift Card during the validity period, you will forfeit the SwitchIt Gift Card.
5. Your Digital Reward must be exchanged for goods and services at the participating retailer by the expiry date stated when you activate your Digital Reward. Digital Rewards that are not used within the designated time frame cannot be re-activated, extended or refunded in any way.
6. Each Digital Reward may be subject to specific terms and conditions as set out by the issuer of the Digital Reward. Redemption processes, terms and conditions and instructions of use may vary across different Digital Rewards offered by merchants and suppliers.
7. SwitchIt Gift Cards and Digital Rewards cannot be redeemed for cash, reloaded, returned for a refund, have their balances consolidated to a new gift card or voucher, or be replaced after expiry and are not legal tender, account cards, credit or debit cards or securities.
8. You must keep your SwitchIt Gift Cards and Digital Rewards secure. If your SwitchIt Gift Card or Digital Reward is lost, or you suspect an unauthorised transaction, you must immediately report this by calling 1300 737 968. We may be able to stop stored SwitchIt Gift Cards and Digital Rewards being used if you can provide us with the redemption code or Redemption details.
9. If you have a query or complaint about the SwitchIt Gift Card or Digital Reward you have received, please contact us immediately. We are not liable for the availability, quality or fitness for purpose of any goods or services purchased with a Digital Reward.
10. If you think there has been an incorrectly processed transaction in relation to your Digital Reward you must contact the issuer of the Digital Reward. Edge Loyalty Systems is unable to reverse any approved transactions.
11. We are committed to safeguarding information that is provided to us. When you redeem your SwitchIt Gift Card, we collect information that is required to administer your use of the SwitchIt Gift Card and any delivery of Digital Rewards you select. This information is collected solely to support the administration of the SwitchIt Gift Card and Digital Rewards.
12. Victoria law applies to this agreement. By entering into this agreement you unconditionally submit to the jurisdiction of the courts of Victoria.